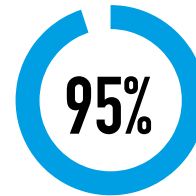


The Access Survey 2015. We asked...

Have you ever tried to find disabled access information about a venue before you visited it?

Yes

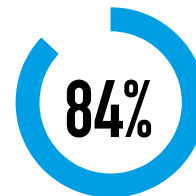


No



Have you ever found accessibility information on a venue's website to be misleading or inaccurate?

Yes



No

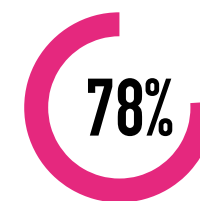


Are you generally satisfied with the level of accessibility provision you find at venues?

Yes



No



In your experience, which of the following would you rate as having 'poor' or 'good' accessibility?



When visiting somewhere new, which of the following do you agree with?



How likely are you to return to venues that have good accessibility?



When 'out and about', most of the time I am...



How can venues improve their accessibility?



What factors influence your decision to visit somewhere?



How do you find out the information you need to plan a visit?



The Access Survey 2015 was completed by 203 respondents who self identified as:



Other things you told us...

- **Physical access is not such an important issue for me as welcome and inclusion. However, I am very aware with other friends and colleagues how important this is. Getting this information easily and in advance makes a big difference.**
- **I distrust information so often these days. I have often phoned venues to be told oh yes, there's access for a powerchair..only to find there isn't and I have made a wasted journey and effort for nothing.**
- **If a key venue/attraction is accessible, it still can not be great as other things around said attraction may be not accessible..so if I'm out with a group of people, we visit the main attraction..then we go off nearby to eat etc..and hey, no access etc starts to loom large yet again.**
- **I'm lucky - we go on holiday 3 times a year and have weekends away too. I'm unlucky - I have to do all the research for these trips!**
- **Helpful and well informed staff is the most important aspect. Even if the venue isn't great, if the staff are helpful then all is well!**
- **Access is improving but still chronic in independent shops, cafes etc. you get the feeling unless they have to comply with the law they don't.**
- **We are often put off visiting a venue if there is no information on their website - should be a legal requirement for accurate information about accessibility.**

About Euan's Guide

- Euan's Guide is the award winning review website & app featuring disabled access reviews written by disabled people, their families, friends and carers
- Our mission is to share the world's disabled access information
- The site was founded by Euan MacDonald – adventurer, sports fan and powerchair user
- The site went live on 1 November 2013 and so far has over 3000 places on the site in more than 900 towns & cities
- Euan's Guide is endorsed by Professor Stephen Hawking and JK Rowling and has been featured by the BBC, The Guardian, The Independent and The Times Magazine

www.EuansGuide.com | hello@euansguide.com | 0131 510 5106 | Euan's Guide, 29 Constitution Street, Edinburgh, EH6 7BS

About Disabled Access Day

- Disabled Access Day will be taking place on Saturday 12 March 2016
- We are asking disabled people and your friends and families to visit somewhere that you've never been before
- Whether local or further afield, whether a cinema, coffee shop, sports centre or anywhere else, take some family or friends or make a day of it and get a group together to discover somewhere new!

www.DisabledAccessDay.com | takepart@disabledaccessday.com



For alternative formats please visit www.EuansGuide.com/AltFormats

